Advanced Module of the Infogix Enterprise Data Analysis Platform

Exception Management to Streamline Workflows

The Infogix Enterprise Data Analysis Platform analyzes your data, generates exceptions and cases based on your automated business rules. Infogix ER is a robust workflow system allowing users to efficiently investigate and resolve cases and operational, financial, or customer exceptions. Enterprises demand accurate and timely resolution to cases in order to accelerate the reconciliation and case management process. Infogix ER is a fully service-oriented architecture (SOA) enabled solution that is personalized to your business processes, allowing you to efficiently manage and prioritize workflows.

Product Overview

- **Supports Multiple Inputs and Formats** – Non-intrusive reconciliation and case management support for a vast array of data, formats, and access methods, allowing you to keep your data in its existing format, reducing additional data error risk across the enterprise.

- **Rule Based Reconciliation and Matching** – User-defined business rules can be created for financial reconciliations and matches based on selected entities, such as account number or cost center. The reconciliation activities can then be standardized across the enterprise, specific to business needs.

- **Routing and Custom Workflows** – Customized research and resolution workflows provide routing rules that have the ability to deliver work to users or to specific queues. This provides an organized and structured approach to handling reconciliations and cases, facilitating productivity and efficiency.

- **Customizable Research** – By having a centralized repository of all enterprise reconciliations and cases, Infogix ER allows the user to conduct timely research and resolution for all exceptions. This research can ultimately result in users manually matching items, escalating tasks or critical items, correcting a transaction, linking to previous cases, or reassigning work to another user.
Communicate Results – Once a reconciliation or case is resolved, communications can be automatically created to inform business users of results. Infogix ER allows users to create notes which document work or can send out automated emails, reports, letters, or attachments that inform customers during the correction process.

Functional Areas We Serve

Operations – Provides a centralized reconciliation and case management environment with user interface windows and workflow processes that model your business operations and terminology.

Finance – Use trends and analytics reporting to quantify problematic areas that require more analysis or remediate those areas that are not operating correctly.

IT – Through the flexible design and ease of scalability, IT has the opportunity to add lines of business, resources, accounts, and reports, all while reducing costs and dependence on IT.

Who We Help

Executives/Leadership – Analyze and report on data that will help satisfy compliance and audit requirements throughout the business, while easily adapting to your changing business rules.

Directors/Managers – View activities detailed through reports on reconciliations, exceptions, user productivity, and status. Create ad-hoc reports based on specific requirements for your business.

Analysts/Developers – Easily design, develop, and execute reconciliations and research based on user-defined business rules and data from a variety of sources and formats.

Infogix is an innovative leader analyzing data across the enterprise to data intensive customers around the globe. Infogix solutions for analyzing data provide an automated, independent and real-time system to ensure the trustworthiness of your data for effective decision-making and analysis. Our customer and operational business analysis allows you to monetize big data while streamlining your processes, reducing expenses and maximizing revenue by providing actionable insight and highly automated value capture.

Infogix Enterprise Data Analysis Platform can save you time and money. Visit www.infogix.com or call 1.630.649.6800 (US, Canada and International), +44 1242 674 137 (UK and Europe).

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